



JEBEL ALI PORT SETS NEW PRODUCTIVITY RECORD DELIVERING 259 BERTH MOVES PER HOUR

11,722 TEUs in 28 hours handled by DP World, UAE Region's men and machines combined while servicing MSC Madeleine

Dubai, United Arab Emirates, December 18, 2011:- DP World, UAE Region has achieved a new vessel productivity benchmark when its state-of-the-art cranes hit a record of 259 berth moves per hour while servicing the container liner MSC Madeleine at its flagship Jebel Ali Port in Dubai recently.

Concerted team effort and the port's signature operational efficiencies ensured that 11,722 TEUs (twenty-foot equivalent container units), were handled within 28 working hours, beating previous productivity benchmarks.

The record set during the recent port call of the 349-metre long MSC Madeleine highlights DP World, UAE Region's leading position as the most efficient marine terminal operator in the Middle East with a focus on constantly improving quay crane rates, which deliver direct benefits to the customers in terms of time and cost saved.

Mohammed Al Muallem, Senior Vice President and Managing Director, DP World, UAE Region, said:

"Operational efficiency is a watchword at DP World, UAE Region. We have set out to demonstrate to our customers and the industry that we can consistently provide a high quality of service. The new quay crane record set at our flagship Jebel Ali Port is a result of all-round team work and we are delighted that our efforts are paying off by directly benefitting our customers. We congratulate the operations team."

Mohammed Ali Ahmed, Chief Operating Officer, DP World, UAE Region, said:

"Container handling at our terminals is a carefully choreographed operation that integrates our highly skilled manpower with state-of-the-art machines. The new productivity benchmark set by our team while servicing MSC Madeleine is a result of the fundamental business process changes we have been introducing in recent years. We congratulate everyone who has made this possible."

Earlier this year Jebel Ali became one of the world's first major container terminals to integrate, through the ROSTIMA LMS system, an all-inclusive manpower management system with the high-end technology that runs its operations.

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About DP World

DP World operates more than 60 terminals across six continents⁽¹⁾, with container handling generating around 80% of its revenue. In addition, the company currently has 11 new developments and major expansions underway in 10 countries.

DP World aims to enhance customers' supply chain efficiency by effectively managing container, bulk and other terminal cargo. Its dedicated, experienced and professional team of nearly 30,000 people serves customers in some of the most dynamic economies in the world.

The company constantly invests in terminal infrastructure, facilities and people, working closely with customers and business partners to provide quality services today and tomorrow, when and where customers need them.

In taking this customer-centric approach, DP World is building on the established relationships and superior level of service demonstrated at its flagship Jebel Ali facility in Dubai, which has been voted "Best Seaport in the Middle East" for 17 consecutive years.

In 2010, DP World handled nearly 50 million TEU (twenty-foot equivalent container units) across its portfolio from the Americas to Asia. With a pipeline of expansion and development projects in key growth markets, including India, China and the Middle East, capacity is expected to rise to around 100 million TEU by 2020, in line with market demand.

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(1) As of December 2011. Includes non-container terminals